

**Company Overview:**

MonkeyBrains offers fixed wireless Internet to residents and businesses throughout San Francisco. Our mission is to provide affordable Internet - hosting and access - to residents and businesses throughout San Francisco and ultimately the Bay Area. Our ability to achieve these goals rests on our ability to attract and grow a team of world-class people. MonkeyBrains offers competitive rates and full benefits.

Position: Wireless Field Technician

MonkeyBrains is looking for a talented wireless technician to join our team. The wireless technician will conduct on-site installations and repairs as part of a team or individually. Network technicians interface with clients, install equipment on rooftops and run communications wiring. The ideal candidate will have a background in construction-like trades, computer networking or similar field, be willing and able to perform physical labor and work efficiently and independently.

Duties Include:

- Install wireless networking equipment on building rooftops;
- Install communications wiring;
- Troubleshoot and repair wireless network installations;
- Drive company vehicles;
- Climb ladders;
- Carry installation materials such as concrete blocks and aluminum masts to installation sites;
- Write up detailed reports outlining building/installation details and client requests;
- Must be available for occasional SF on-call rapid response repair work evenings and / or weekends

Skill and Knowledge Qualifications:

- Proper professional etiquette including the ability to speak and write clearly, accurately and professionally;
- Knowledge of customer service principles and practices;
- Demonstrated proficiency in typing and grammar;
- Experience with construction techniques preferred;
- Basic computer skills, Linux networking skills preferred;

Physical Job Requirements:

- Ability to lift 50lbs;
- Ability to climb ladders and conduct construction site safety;
- Must be able to drive and be insurable;