

Monkeybrains ISP

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San Francisco, CA

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Position: Wireless Field Technician

Monkeybrains ISP is looking for a talented wireless technician to join our team. The wireless technician will conduct on-site installations and repairs as part of a team or individually. Network technicians interface with clients, install equipment on rooftops and run communications wiring. The ideal candidate will have a background in construction -like trades, computer networking or similar field, be willing and able to preform physical labor and work efficiently and independently.

Duties/Essential Functions

- Install wireless networking equipment on building rooftops
- Install communications wiring
- Troubleshoot and repair wireless network installations
- Drive company vehicles • Climb ladders
- Carry installation materials (i.e. concrete blocks, aluminum masts to installation sites)
- Write up detailed reports outlining building/installation details and client requests
- Available for occasional on-call rapid response repair work evenings and/or weekends

Skill and Knowledge Qualifications:

- Proper professional etiquette including the ability to speak and write clearly, accurately and professionally
- Knowledge of customer service principles and practices
- Demonstrated proficiency in typing and grammar
- Experience with construction techniques preferred
- Basic computer skills, Linux networking skills preferred

Physical Job Requirements:

- Ability to lift 50lbs
- Ability to climb ladders and conduct construction site safety
- Must be able to drive and be insurable